

Position Title:	PHP Drupal Developer	Position Num	ber: New	Faculty/Division: Services & Resources			
Classification:	HE08	-	No. Direct ReportsSchool/Branch: Technology Services& Highest Classified Position: 0				
FTE: 1	Reports to: Project Manager – AEOSS Program	Fixed 🖂	Continuing 🗌	Discipline/Unit: Project Management Office			
Position Summary:	mary: The Technology Services branch is a part of the University's Division of Services and Resources, which provides enabling services capabilities to support the University's teaching and research objectives and activities. Technology Services provides services and University of Adelaide community of over 25,000 students and 5000 staff members. Technology Services has four major teams in Application Services, Client Services, Infrastructure Services, and a Project Management Office.						
	The Project Management Office (PMO) team within Technology Services Branch is responsible for the delivery of technology related projects on behalf of the University, in collaboration with other Technology Service Teams and Business teams. The PHP Drupal Developer works in the PMO on a diverse range of projects.						
	The PHP Drupal Developer assists the Application Integration (AI) team in operating, managing and developing applications in our web development, middleware stack, and other related business enterprise applications used by the University. The PHP Drupal Developer has responsibility for the development, upgrade and support of these applications.						
Position Characteristics:	Scope		The AEOSS program comprises a number of projects and project teams. A number of these projects will be using Drupal as a CMS to deliver key business drivers.				
			g under the broad direction of the PHP Drupal Developer assists with the design, oment, testing and support.				
	Significant internal/external relationships	■ Pr	Program Manager				
		• Te	Technology Services Managers				
		• Bu	 Business Units that administer applications at the University 				
		■ Pr	 Project Managers 				
		• Se	Service Providers				
	 Major Vendors, Peers and Customers 						
	Special conditions	• As	 As required, attend meetings and work outside of standard hours. 				
		an		orth Terrace campus but may be required to work at ses and facilities (including hospitals) where e.			
		• Sc	me intra and interstate travel ma	ay be required.			
		• Re	Reasonable workplace adjustments will be made for people with a disability.				



Delegations		egations	Nil	
Key Responsibilities and Outcomes Describe the key responsibilities and outcomes required for the role in the normal course of work	1	Application development and support.	•	Create and maintain the enterprise applications within our software development lifecycle. Development and testing for new applications and enhancements made to existing applications. Contribute to the development of programming standards and adhere to those standards. Contribute to the innovative use of contemporary technologies in order to provide an improved service to our customers, both internal and external.
	2	Technical support.	•	Install patches, fixes, upgrades and customisations. Install, configure and maintain the application server environments where required. Proactively maintain the availability and performance of the environments. Liaise closely with relevant internal staff and external organisations to resolve complex technical problems.
	3	Manage projects relating to Business applications.	•	 Manage and participate in quality planning for new or upgraded enterprise applications including; Plan and scope project work Develop work packages for application services projects Track deliverables from application services projects Report project progress to project board, teams and/or stakeholders
	4	Mentoring & Coaching.	•	Responsible for the mentoring of existing staff in Drupal practises and implementation Responsible for the mentoring and development of existing staff in Drupal Core and module development, upgrades and tuning
	5	Develop documentation.	•	Develop technical specifications and documentation and apply quality assurance practices to ensure the successful delivery of business applications. Produce technical requirements specifications for new or upgraded applications. Manage and participate in testing, quality planning and processing. Responsible for the development of documentation relating to Drupal.
	6	Deliver excellent customer service.	•	Ensure that a high standard of customer service is delivered to staff and students of the University.



			•	Manage and resolve customer incidents and maintain communication with key stakeholders.
			-	Escalate problems where appropriate and maintain ownership of issues.
			•	Provide technical guidance to business owners and end-users to assist them to determine their information and system requirements.
			•	Contribute to the process of continuous improvement and learning opportunities.
		Teamwork	•	Sets strong example of being a team player.
			•	Builds collaborative working relationships with internal and external stakeholders.
	Capabilities and Behaviours		•	Creates an environment where team members have input into the discussion – does not dominate.
			•	Involves all team members in planning and setting clear goals and standards.
		Communication	•	Creates comprehensive reports or other documents to communicate ideas or concepts related to complex or sensitive issues.
			•	Knows the audience, and identifies and uses this knowledge to build strategies to influence outcomes.
			-	Organises events and meetings to facilitate information sharing.
Criteria			•	Negotiates agreement on complex issues.
Onterna		Achievement Drive	•	Sets targets to achieve results.
			•	Motivates self and others to focused efforts to meet deadlines even in demanding timeframes
			•	Sets challenging and realistic goals and clear measures of success for themselves and their teams
			•	Identifies and handles impediments to achieving outcomes.
		Service Focus	•	Models high standards of service delivery to clients and stakeholders.
			•	Develops strategic alliances with external groups to enhance the quality of service.
			•	Manages operations with a continual focus on the impact of decisions and actions on clients.
			•	Is proactive in anticipating client needs where possible.



	Continuous learning	 Takes ownership to raise issues before they become major problems. 			
		 Recognises the validity of other viewpoints and is not fixed in his/her ideas. 			
		 Reflects on own work practices and participates in a wide range of learning opportunities. 			
		 Suggests and promotes creative ideas and approaches to improve individual and team performance. 			
		 Supports a learning organisation where individuals can learn and develop from successes and mistakes. 			
Knowledge and	Essential requirements:				
Experience	 Extensive PHP, Javascript, HTML and CSS development experience 				
	Demonstrated experience in Drupal 7 module and theming development and the ability to mentor others in this skill.				
	 Solid experience in PL/SQL query 				
	 Experience with Agile/SCRUM development methodologies and technologies 				
	 Ability to understand customer scenarios and requirements (including integration situations) and be capable of suggesting solutions and ability to develop appropriate solutions. 				
	 Demonstrated ability to work under pressure to short deadlines and have high level of attention to detail. 				
	Desirable requirements:				
	 Experience in development and support of J2EE applications and open source technologies such as Hibernate, Spring, AJAX, Struts & Tiles, GWT, etc. 				
	 Experience in CAS, Single Sign On and application security technologies 				
	Experience with web service development				
	Experience with testing methodology and practices and software development quality assurance practices in large software				
	development projects				
Qualifications	A relevant tertiary qualification of	of at least bachelor level and significant relevant experience			
	 Drupal Certification is desirable or relevant certification/experience 				
	PHP Certification is desirable or relevant certification/experience				



Occupational Health, Safety and Welfare Requirements	 All Supervising staff are required to implement and maintain the University's OH&S Management System in areas under their control ensuring compliance with legislative requirements and the established Performance Standards. All other staff will assist the Head of School/Branch to create and maintain a safe and healthy work environment by working safely, adhering to instructions and using the equipment provided in accordance with safe operating procedures. Where appropriate, staff will initiate and participate in worksite inspections, accident reporting and investigations, develop safe work procedures and provide appropriate information, instruction, training and supervision. Staff will also inform the Head of School/Branch of any unsafe working practices or hazardous working conditions. 				
University Expectations	 All staff are expected to: Contribute to the efficient and effective functioning of their team or work unit in order to meet University objectives. This includes demonstrating appropriate and professional workplace behaviours in accordance with the Code of Conduct, providing assistance to team members if required and undertaking other key responsibilities or activities as directed by one's supervisors; Participate in the Planning, Development and Review which includes a regular review of their performance against the responsibilities an performance objectives associated with the role and demonstration of appropriate behaviours which reflect a commitment to the University's values and strategic directions; Perform their responsibilities in a manner which reflects and responds to continuous improvement; and Read, understand and comply with all University policies and procedures. 				
Approvals:	Head of School / Branch Manager	Director Human Resources			
Head of School / Branch Manager	Name: Mark Gregory	Name:			
	Signature:	Signature:			
	Date:	Date:			
Acknowledgement of Incumbent	I have read and understood the requirements of the position				
	Name:(please print) Sig	nature: Date:			